

ORIGINAL

Arizona Corporation Commission- Docket No. L-00000F-09-0190-00144 - Case #144 -



Public Comment

My name is James Webb and I wrote previously but I feel compelled to write again.

As I mentioned in a previous letter, I am the Manufacturing and Process Engineer at Sargent Controls and Aerospace in Marana Arizona and have a masters in Research and Development Technology. Typical engineering practice is to only operate from fully "released" documents. A released document is a document that has been approved by multiple parties, ie engineering, quality, manufacturing, the customer and it is marked with a revision letter so future changes can be tracked. This serves multiple functions:

1. Full disclosure between all parties.
2. A completed design so that a final product is made that meets everyone's expectations.
3. To ensure that the data, information and designs presented are the same that all parties have agreed upon and signed off on.
4. Process control
5. Provides a means to correct mistakes and misinformation
6. Finally and most important- **accountability**.

I made the same statements when I spoke in front of the Commissioners on August 18<sup>th</sup> 2008. From what I have observed of TEP and UNS Electric in these past two Vail area line site cases it is not their habit to follow the above mentioned practices. Statements are made and documents are often presented without dates, page numbers and reference data. **This wastes time and makes for an unclear case.** One example is the statement about under building on existing transmission lines. If it is too expensive have the company provide a detailed cost analysis to support this statement. I know from experience, incomplete engineering will only get worse and should not be rewarded.

There is no reason this hearing had to continue past three days. There is no reason my wife had to waste our family's very limited resources. I am tired of watching her get incomplete data requests or data requests without documentation returned from TEP/UNS Electric. My wife spends a large portion of time doing independent research on the internet, at the library and on the phone which means less time for our family.

She is the bleeding heart liberal in our family and I am the conservative. I do not usually mind her activism but when there are reasonable solutions without these extremes I get tired of it. There is no reason she had to continue to exacerbate a neurological condition she has that flares' up when she has excessive lack of sleep and low blood sugar. She is enough of a pain in the rear when she feels well. My very limited patience has nearly reached the end.

TEP/UNS Electric did not do conscientiousness public outreach in the Vail/Corona area. The evidence is very clear. The companies have admitted it. The companies had an opportunity on their own to correct their outreach efforts in the Vail/Corona area after the Cienega case and choose not to do so. Now it is time for the Committee or the Commission to take over and force the issue.

Thank you for your time,  
Dated this 19th day of June 2009

Arizona Corporation Commission

DOCKETED

James Webb  
17451 E. Hilton Ranch Rd  
Vail, AZ 85641

DOCKETED BY	
-------------	--

Pursuant to AAC R14-3-204  
Original and 25 copies of the foregoing are filed with  
Docket Control (26 copies)  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007-2927

DOCKET CONTROL  
AZ CORP COMMISSION

2009 JUN 22 A 10:43

RECEIVED